



**Hampden County by Town and City: Number of People in Households Not Connected  
by Mobile Phone, Computer or Internet  
including 65 Years and Over**

| Town or City in Hampden County MA | Total Population in All Households | Total Number of People in Households Not Connected by Mobile Phone, Ipad, Computer or other | Total Percent in Households Not Connected by Mobile Phone, Ipad, Computer or other | Total 65 Years and Over in All Households | Percent of Total Population in Households who are 65 Years and Over | Total Number of Age 65 and Over in Households NOT Connected by Mobile Phone, Ipad, Computer or other | Total Percent of Age 65 and Over in Households NOT Connect by Mobile Phone, Ipad, Computer or other |
|-----------------------------------|------------------------------------|---|--|---|---|--|---|
| Hampden                           | 454,428                            | 79,621  | 17.5%  | 72,212                                    | 15.9%   | 24,620   | 34.1%   |
| Agawam                            | 28,181                             | 3,536   | 12.5%  | 5,815                                     | 20.6%   | 1,505  | 25.9%   |
| Blandford (R1)                    | 1,177                              | 234   | 19.9%  | 275                                       | 23.4%   | 100  | 36.4%   |
| Brimfield (R1)                    | 3,739                              | 355   | 9.5%   | 707                                       | 18.9%   | 182  | 25.7%   |
| Chester (R1)                      | 1,475                              | 314   | 21.3%  | 265                                       | 18.0%   | 81   | 30.5%   |
| Chicopee                          | 54,353                             | 8,090   | 14.9%  | 9,548                                     | 17.6%   | 3,273  | 34.3%   |
| East Longmeadow                   | 15,755                             | 1,301   | 8.2%   | 3,124                                     | 19.8%   | 901  | 28.9%   |
| Granville (R1)                    | 1,590                              | 189   | 11.9%  | 255                                       | 16.0%   | 66   | 25.9%   |
| Hampden (R1)                      | 5,098                              | 325   | 6.4%   | 1,146                                     | 22.5%   | 144  | 12.6%   |
| Holland (R1)                      | 2,539                              | 209   | 8.3%   | 393                                       | 15.5%   | 70   | 17.8%   |
| Holyoke                           | 39,133                             | 10,223  | 26.1%  | 5,017                                     | 12.8%   | 2,177  | 43.4%   |
| Longmeadow                        | 15,102                             | 874   | 5.8%   | 3,256                                     | 21.6%   | 563  | 17.3%   |
| Ludlow                            | 20,660                             | 2,989   | 14.5%  | 3,646                                     | 17.6%   | 1,579  | 43.3%   |
| Monson (R1)                       | 8,694                              | 851   | 9.8%   | 1,627                                     | 18.7%   | 374  | 23.0%   |
| Montgomery (R1)                   | 829                                | 168   | 20.2%  | 139                                       | 16.8%   | 26   | 18.7%   |
| Palmer (R1)                       | 12,195                             | 1,727   | 14.2%  | 1,968                                     | 16.1%   | 689  | 35.1%   |
| Russell (R1)                      | 1,434                              | 286   | 19.9%  | 236                                       | 16.5%   | 97   | 41.1%   |
| Southwick (R1)                    | 9,666                              | 1,301   | 13.5%  | 2,035                                     | 21.1%   | 710  | 34.9%   |
| Springfield                       | 149,079                            | 37,961  | 25.5%  | 18,614                                    | 12.5%   | 7,838  | 42.1%   |
| Tolland (R1)                      | 609                                | 119   | 19.5%  | 136                                       | 22.3%   | 38   | 27.9%   |
| Wales (R1)                        | 2,117                              | 233   | 11.0%  | 334                                       | 15.8%   | 53   | 15.9%   |
| Westfield                         | 38,241                             | 3,917   | 10.3%  | 6,580                                     | 17.2%   | 2,040  | 31.0%   |
| West Springfield                  | 28,523                             | 3,410   | 11.9%  | 4,240                                     | 14.9%   | 1,534  | 36.2%   |
| Wilbraham                         | 14,239                             | 1,009   | 7.1%   | 2,856                                     | 20.1%   | 580  | 20.4%   |

Compiled by Theresa Clary, founder of World Force Strategies, for local response to COVID-19. See her other community tools.

Source: US Census Bureau, 2018; Massachusetts Office of Rural Health Office of Rural Health

Data Note 1: Not connected means person does not have a monthly cell phone or internet subscription or does not have the technology to connect.

Data Note 2: R1 or R2 denotes state's rural level. The state of Massachusetts' definition and designation of rural levels are purposefully created for use in assessment and planning. Both levels are rural. Level two is less densely population and more remote and isolated from urban core areas. If town does not have a designation it is considered urban.

[WorldForceStrategies.com](http://WorldForceStrategies.com); Also see by Town: Older Population and Ambulance Counts with Local Community Needs Assessment Tool.

**This information is for public use - pass it on.**

Use the above with Hampden's two companion reports, by town and city: A Community Needs Assessment Guide, (See Action Steps #3 & #4) and Older Population and Ambulance Counts.

Theresa Clary, a data scientist, researcher and geographer, is founder of World Force Strategies. Her work is about places, people and targeted knowledge-based actions. She contributes tools for anyone, anywhere, in any community to fight local COVID-19 spread.

[WorldForceStrategies.com](http://WorldForceStrategies.com)  
bringing real numbers to real people